

**PRIVACY POLICY**  
**JBM Golf Properties LLC**  
**dba Mistwood Golf Club**

At JBM Golf Properties LLC dba Mistwood Golf Club (“Mistwood”) we know privacy is important to you. It is also vital to our business. This Privacy Policy describes the types of “Personal Information” (information that is identifiable to a particular person) that we collect in connection with products and services offered through the website at [www.mistwoodgc.com](http://www.mistwoodgc.com) (the “Site”), and explains how we safeguard your privacy as a user of those products and services. For more details on what your rights and obligations are when using the products and services offered on the Site, please refer to the Terms & Conditions found on the Mistwood Golf site at [www.mistwoodgc.com](http://www.mistwoodgc.com)

**What Types of Personal Information We Collect**

The Personal Information that Mistwood collects from or about you may include:

- Contact Information such as name, postal address, phone number, and e-mail address;
- Account numbers and other information on reservations/bill of sale;
- Information about bank credit card accounts, if you decide to make payments from those accounts through the Electronic Payment Site;
- Information to help verify your identity and authenticate your access to your information, products and services at the Mistwood, including a password.

**How We Collect Your Information**

Mistwood may collect Personal Information about you from the following sources:

- Your online reservations or sales;
- Your use of the Mistwood Site;
- Other sources, as allowed by law.

**How We Collect Your Information**

When you visit the Mistwood Site, we receive certain standard information that your browser sends to every website you visit, such as your IP address, browser type and language, access times and referring website addresses. This data does not identify you uniquely. However, it is used to assist in “authenticating” who you are when you access the Site.

We may also receive additional information about your visit to the Site, including the pages you view, the links you click and other actions you take in connection with the Mistwood Site

and the products and services offered through it. This data is used to make the site design more efficient. Like most websites, the Mistwood Site also uses “cookies”, which are small text files placed on your computer by the web server when you visit the Site. Most such cookies are “session” cookies that are only used for a specific period during which you are on the site (such as when you are going through the authentication process), but a few can be “persistent” cookies that stay on your hard drive and are read by the Web server when you return to the site. The Site uses cookies to store your preferences and other information on your computer in order to save you time by eliminating the need to repeatedly enter the same information and to display your personalized content on your later visits to the Site. Cookies cannot and will not be used to deliver or run programs on your computer. Most web browsers automatically accept cookies, but you can modify your browser setting to decline cookies if you prefer. However, if you choose to decline cookies, you may not be able to sign in or use other interactive features of the Site that depend on cookies.

### **How We May Use and Disclose Your Personal Information**

Mistwood treats your Personal Information as confidential. Mistwood does not sell or rent your Personal Information. Mistwood does not use or share your Personal Information in a manner that differs from what is described in this Privacy Policy without your prior consent. We may use and disclose your Personal Information for the following purposes, including limited disclosures to our affiliates, to non-affiliated third party service providers performing services on our behalf, and to certain other non-affiliated entities as described below:

- To complete transactions and render products and services authorized by you (such as sharing the information with an bank or other biller as necessary to allow the biller to authenticate you, to pay a bill, and to send messages to you related to the authorized products and services);
- To perform fraud screening, to verify your identity, and verify the information contained in your account;
- To comply with laws and regulations, including compliance with court orders or lawful instructions from a government agency, to protect the personal safety of subscribers or the public, to defend Mistwood from claims, and to protect Mistwood’s rights and property, and as permitted by applicable law; and
- As otherwise authorized by you.

### **How We Keep Your Information Secure**

To ensure that your Personal Information remains confidential, Mistwood uses Secure Sockets Layer (SSL) technology to transmit and receive your Personal Information in an encrypted form. Additionally, we maintain physical, electronic, and procedural safeguards to help prevent unauthorized access to your Personal Information. We update and test our technology frequently to improve these protections and to ensure the integrity of your Personal

Information. Mistwood has policies and procedures that limit employee access to your Personal Information to those with a business reason to have such information. We educate our employees about the importance of confidentiality and customer privacy, and we take appropriate disciplinary measures to enforce our privacy practices.

### **Compliance with Applicable Laws**

Mistwood complies with applicable laws and regulations pertaining to information about you, including U.S. federal laws pertaining to “nonpublic personal information” and “consumer report information.” Mistwood uses and discloses those types of information only as permitted by applicable law and this Privacy Policy.

### **Keeping Up to Date with Our Privacy Policy**

The most current Privacy Policy is kept posted on our Website at [www.mistwoodgolf.com](http://www.mistwoodgolf.com). For a printed copy of the most current Privacy Policy, you may contact us by mail, by telephone, or by e-mail at the addresses listed below.

### **Contacting Us**

At Mistwood, your privacy and the protection of your Personal Information are central to our business. Our products and services are developed with your privacy and security as a priority. If you have any questions about this Privacy Policy; please contact us in one of the following ways:

- Mistwood’s address is 1700 W. Renwick Rd., Romeoville, IL 60446
- You can contact Mistwood by email to [info@mistwoodgc.com](mailto:info@mistwoodgc.com) or call (815) 254-3333